



September 21, 2020

To Customers,

ServTronics has been closely following the developments of the new CMMC initiative and we intend to comply with its requirements. Currently, we are working with our customers to identify what information they pass to us that is considered Confidential Unclassified Information (CUI). This will help us determine our appropriate CMMC certification level. We are also assessing our current security controls based off the NIST 800-171 standard and are creating the System Security Plan (SSP) and Plan of Action and Milestones (POAM) documentation.

Depending on our customers input, we estimate our CMMC compliance level will fall between Level 1 and Level 3. We do not have a time frame for compliance or readiness for a certification audit at this time. The compliance level and time frame will depend on our customers input as we are identifying what information is considered Confidential Unclassified Information (CUI).

If you could provide us any guidance as to what information you send to us that is considered CUI, which will help us determine our certification level.

